

Infoline awarded ISO 9001:2008



INFOLINE LLC, Oman's leading business process outsourcing (BPO) and IT enabled service (ITES) provider, has been awarded the prestigious ISO 9001:2008 certification signifying compliance with the international standards of the Quality Management System (QMS).

Infoline LLC is the first outsourced contact centre in Oman to achieve ISO certification. Located at Knowledge Oasis Muscat, Infoline LLC provides, innovative and cost-effective, customised BPO and call centre services by combining technical expertise, skilled resources and advanced technology.

ISO certification by Infoline LLC will further strengthen its commitment to provide quality of service to its clients. Infoline caters to diverse segments including government, public authorities, banking and finance, utility, oil and gas, aviation and corporates. Infoline LLC assists clients in leveraging outsourced customer support services to improve their business performance and achieve cost savings.

Manoj Mahanta, Vice-President of Infoline LLC said: "We are proud to be recognized by ISO for our relentless efforts for achieving quality and thereby enhancing our customer engagement."